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## The following information is taken from the Community Services Training Package (CHC08)

### Community Services Occupational titles and related Qualifications

Occupational title	Qualification
Aboriginal and/or Torres Strait Islander community development worker	Certificate IV in Social Housing
Aboriginal and/or Torres Strait Islander education officer	Certificate IV in Education Support
Aboriginal and/or Torres Strait Islander education officer/worker	Diploma of Education Support
Aboriginal and/or Torres Strait Islander education worker	Certificate III in Education Support
Aboriginal and/or Torres Strait Islander housing manager	Diploma of Social Housing
Aboriginal and/or Torres Strait Islander housing worker	Certificate III in Social Housing
Aboriginal and/or Torres Strait Islander housing worker	Certificate IV in Social Housing
Aboriginal and/or Torres Strait Islander language and culture teaching assistant	Diploma of Education Support
Aboriginal and/or Torres Strait Islander manager (small-medium size organisation)	Certificate IV in Social Housing
Aboriginal and/or Torres Strait Islander tenancy worker	Certificate IV in Social Housing
Aboriginal family consultant	Diploma of Family Intake and Support Work
Aboriginal family consultant	Vocational Graduate Diploma of Family Dispute Resolution
Aboriginal family consultant	Vocational Graduate Diploma of Family Dispute Resolution
Aboriginal or Torres Strait Islander community development worker	Certificate III in Community Services Work

Occupational title	Qualification
Accommodation support worker	Certificate III in Aged Care
Accommodation support worker	Certificate IV in Aged Care
Accommodation support worker	Certificate III in Disability
Activities coordinator	Diploma of Leisure and Health
Activities officer	Certificate IV in Leisure and Health
Administration officer	Certificate III in Social Housing
Administrative assistant	Certificate III in Social Housing
Administrative officer	Certificate III in Employment Services
Administrative support worker	Certificate III in Social Housing
ADR practitioner	Vocational Graduate Diploma of Family Dispute Resolution
ADR practitioner	Vocational Graduate Diploma of Family Dispute Resolution
Advanced practitioner in social housing	Diploma of Social Housing
Advocacy worker	Diploma of Family Intake and Support Work
Alcohol and drugs worker	Diploma of Community Services (Alcohol and other drugs)
Alcohol and drugs worker	Diploma of Community Services (Alcohol, other drugs and mental health)
Alcohol and other drugs telephone counsellor	Certificate III in Telephone Counselling Skills
Alcohol and other drugs telephone counsellor	Certificate IV in Telephone Counselling Skills
Alternative care workers	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)
	Certificate IV in Child, Youth and Family Intervention (Child protection)
	Certificate IV in Child, Youth and Family Intervention (Family support)
Assessment officer	Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)
Assessor	Diploma of Disability
Assessor	Diploma of Community Services Work
Assessor	Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)
Assistant community services workers	Certificate II in Community Services
Assistant community workers	Certificate III in Community Services Work
Assistant coordinator	Certificate IV in Home and Community Care
Assistant coordinator	Diploma of Children's Contact Services Work
Assistant hostel supervisor	Certificate IV in Aged Care
Assistant in nursing	Certificate III in Aged Care
Assistant in nursing	Certificate III in Disability

Occupational title	Qualification
Assistant OSHC coordinator	Certificate IV in Children's Services (Outside school hours care)
Assistant team leader	Certificate IV in Home and Community Care
Associate employment consultant	Certificate III in Employment Services
Authorised supervisor (children's services)	Diploma of Children's Services (Early childhood education and care)
Barrister mediator	Vocational Graduate Diploma of Family Dispute Resolution
Barrister mediator	Vocational Graduate Diploma of Family Dispute Resolution
Behavioural support officer	Certificate IV in Disability
Care assistant	Certificate III in Aged Care
Care assistant	Certificate III in Disability
Care assistant / worker	Certificate III in Home and Community Care
Care coordinator	Diploma of Community Services (Case management)
Care manager	Diploma of Community Services (Case management)
Care manager	Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)
Care service employee	Certificate II in Community Services
Care service employees	Certificate III in Aged Care
Care service employees	Certificate III in Home and Community Care
Care supervisor	Certificate IV in Aged Care
Care team leader	Certificate IV in Aged Care
Care team leader	Certificate IV in Home and Community Care
Care worker	Certificate III in Aged Care
Care worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)
	Certificate IV in Child, Youth and Family Intervention (Child protection)
	Certificate IV in Child, Youth and Family Intervention (Family support)
Career and transition services coordinator	Certificate IV in Career Development
Career development practitioner	Vocational Graduate Certificate in Career Development Practice
Career information officer	Certificate IV in Career Development
Case coordinator	Diploma of Disability
Case coordinator	Diploma of Community Services Work
Case coordinator	Diploma of Community Services (Case management)
Case manager	Diploma of Disability
Case manager	Advanced Diploma of Disability
Case manager	Diploma of Youth Work

Occupational title	Qualification
Case manager	Vocational Graduate Certificate in Community Services Practice (Client assessment and case management)
Case support worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care) Certificate IV in Child, Youth and Family Intervention (Child protection) Certificate IV in Child, Youth and Family Intervention (Family support)
Case worker	Certificate IV in Alcohol and Other Drugs
Case worker	Certificate IV in Community Services Work
Case worker	Diploma of Youth Justice
Case worker	Diploma of Family Intake and Support Work
Case worker or manager	Diploma of Community Services Work
Celebrant	Certificate IV in Celebrancy
Centre manager	Advanced Diploma of Community Sector Management
Centre manager (children's services)	Diploma of Children's Services (Early childhood education and care)
Chief executive officer	Vocational Graduate Diploma of Community Sector Management
Child and family counsellor	Vocational Graduate Diploma of Relationship Counselling
Child and family support service coordinator	Advanced Diploma of Children's Services
Child care assistant	Certificate III in Children's Services
Child care worker	Certificate III in Children's Services
Child care worker	Diploma of Children's Services (Early childhood education and care)
Child development worker	Diploma of Children's Services (Early childhood education and care)
Child protection support worker	Certificate IV in Child, Youth and Family Intervention (Child protection)
Child protection worker	Vocational Graduate Certificate in Community Services Practice (Statutory child protection)
Child protection worker/practitioner	Diploma of Child, Youth and Family Intervention
Child safety officer	Diploma of Child, Youth and Family Intervention
Child safety officer	Vocational Graduate Certificate in Community Services Practice (Statutory child protection)
Children's adviser	Diploma of Children's Services (Early childhood education and care)
Children's contact facilitator	Certificate IV in Children's Contact Services Work

Occupational title	Qualification
Children's contact support worker	Certificate IV in Children's Contact Services Work
Children's contact worker	Certificate IV in Children's Contact Services Work
Children's service director / manager	Diploma of Children's Services (Early childhood education and care)
Children's services coordinator	Diploma of Children's Services (Early childhood education and care)
Children's services coordinator	Advanced Diploma of Children's Services
Children's/youth support worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)
	Certificate IV in Child, Youth and Family Intervention (Child protection)
	Certificate IV in Child, Youth and Family Intervention (Family support)
Civil celebrant	Certificate IV in Celebrancy
Clerical worker	Certificate III in Social Housing
Client assistant	Certificate III in Disability
Client contact	Certificate III in Community Services Work
Client intake worker	Diploma of Family Intake and Support Work
Client service assessor	Diploma of Disability
Client service assessor	Diploma of Community Services Work
Client service officer	Certificate IV in Social Housing
Client services officer	Certificate IV in Employment Services
Client services officer	Diploma of Family Intake and Support Work
Community access coordinator	Certificate III in Disability
Community advisory worker	Certificate IV in Community Services (Information, advice and referral)
Community builder	Diploma of Community Development
Community care manager	Advanced Diploma of Community Sector Management
Community care worker	Certificate III in Community Services Work
Community care worker	Certificate III in Aged Care
Community care worker	Certificate III in Home and Community Care
Community care worker	Certificate III in Disability
Community celebrant	Certificate IV in Celebrancy
Community development manager	Advanced Diploma of Community Sector Management
Community development officer	Diploma of Community Development
Community development worker	Certificate IV in Community Development
Community development worker	Certificate IV in Volunteer Program Coordination

Occupational title	Qualification
Community development worker (youth)	Certificate IV in Youth Work
Community education manager	Advanced Diploma of Community Sector Management
Community education worker	Certificate IV in Community Services Advocacy
Community education worker	Certificate IV in Relationship Education
Community house worker	Certificate III in Aged Care
Community house worker	Certificate IV in Home and Community Care
Community house worker	Certificate III in Disability
Community housing resources worker	Diploma of Community Development
Community housing worker	Certificate IV in Social Housing
Community legal officers	Certificate IV in Community Services Advocacy
Community leisure coordinator	Diploma of Leisure and Health
Community leisure officer	Certificate IV in Leisure and Health
Community rehabilitation and support worker	Certificate IV in Mental Health
Community rehabilitation and support worker	Diploma of Community Services (Alcohol, other drugs and mental health)
Community rehabilitation and support worker	Diploma of Community Services (Mental health)
Community rehabilitation and support worker	Diploma of Community Services (Alcohol and other drugs)
Community services manager	Advanced Diploma of Community Sector Management
Community services worker	Certificate IV in Community Services Work
Community services worker	Diploma of Community Services Work
Community support worker	Certificate III in Aged Care
Community support worker	Certificate III in Home and Community Care
Community support worker	Certificate IV in Home and Community Care
Community support worker	Certificate III in Disability
Community support worker	Certificate IV in Alcohol and Other Drugs
Community support worker	Certificate IV in Mental Health
Community support worker	Diploma of Community Services (Alcohol, other drugs and mental health)
Community support worker	Diploma of Community Services (Mental health)
Community support worker	Diploma of Community Services (Alcohol and other drugs)
Community support worker	Certificate IV in Community Services Work

Occupational title	Qualification
Community visitors	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care) Certificate IV in Child, Youth and Family Intervention (Child protection) Certificate IV in Child, Youth and Family Intervention (Family support)
Community worker	Diploma of Community Services Work
Community worker	Certificate IV in Community Development
Contact officers	Certificate II in Community Services
Contact service practice manager	Vocational Graduate Diploma of Relationship Counselling
Coordinator	Diploma of Disability
Coordinator	Diploma of Community Services Work
Coordinator	Diploma of Children's Contact Services Work
Coordinator	Diploma of Community Services Coordination
Coordinator (large organisation)	Advanced Diploma of Community Sector Management
Coordinator family services	Diploma of Community Services Work
Coordinator relationship education services	Diploma of Relationship Education
Coordinator voluntary work	Certificate IV in Volunteer Program Coordination
Coordinator youth and family services	Diploma of Youth Work
Coordinator youth services	Diploma of Youth Work
Coordinator, social housing	Diploma of Social Housing
Coordinator, volunteer programs	Diploma of Community Services Coordination
Cottage parent	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care) Certificate IV in Child, Youth and Family Intervention (Child protection) Certificate IV in Child, Youth and Family Intervention (Family support)
Counsellor	Diploma of Counselling
Couples counsellor	Vocational Graduate Diploma of Relationship Counselling
Court coordinator	Diploma of Youth Justice
Court support worker	Certificate IV in Community Services Advocacy
Customer service officer	Certificate III in Employment Services
Customer service staff	Certificate II in Community Services
Day activity worker	Certificate IV in Aged Care
Day activity worker	Certificate IV in Home and Community Care

Occupational title	Qualification
Detoxification worker	Certificate IV in Alcohol and Other Drugs
Development officer	Certificate IV in Disability
Direct care worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care) Certificate IV in Child, Youth and Family Intervention (Child protection) Certificate IV in Child, Youth and Family Intervention (Family support)
Director	Diploma of Children's Services (Outside school hours care)
Director (children's services)	Diploma of Children's Services (Early childhood education and care)
Disability development and support officer	Advanced Diploma of Disability
Disability officer – day support	Certificate IV in Disability
Disability officer – day support	Certificate IV in Leisure and Health
Disability service officer	Certificate III in Disability
Disability service officer (in some jurisdictions)	Certificate III in Aged Care
Disability support officer	Certificate III in Disability
Disability support officer / worker	Certificate IV in Disability
Disability support worker	Certificate III in Home and Community Care
Disability support worker	Certificate III in Disability
Dispute resolution facilitator	Vocational Graduate Diploma of Family Dispute Resolution
Dispute resolution facilitator	Vocational Graduate Diploma of Family Dispute Resolution
Diversional therapist	Diploma of Leisure and Health
Diversional therapy assistant	Certificate IV in Leisure and Health
Diversional therapy assistant	Diploma of Leisure and Health
Divorce counsellor	Vocational Graduate Diploma of Relationship Counselling
Domestic assistant	Certificate II in Community Services
Domestic violence help line counsellor	Certificate III in Telephone Counselling Skills
Domestic violence help line telephone counsellor	Certificate IV in Telephone Counselling Skills
Domestic violence worker	Certificate IV in Community Services Work
Driver	Certificate III in Home and Community Care
Drug and alcohol worker	Certificate IV in Alcohol and Other Drugs
Early intervention homelessness worker	Certificate IV in Community Services Work
Early intervention worker	Diploma of Community Services Work



Occupational title	Qualification
Early intervention worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care) Certificate IV in Child, Youth and Family Intervention (Child protection) Certificate IV in Child, Youth and Family Intervention (Family support)
Economic development manager	Diploma of Community Development
Education assistant	Certificate III in Education Support
Education assistant	Certificate IV in Education Support
Education assistant	Diploma of Education Support
Education assistant (special needs)	Certificate III in Education Support
Education assistant (special needs)	Certificate IV in Education Support
Education assistant (special needs)	Diploma of Education Support
Education officer	Certificate IV in Relationship Education
Education support worker	Certificate III in Education Support
Education support worker	Certificate IV in Education Support
Education support worker	Diploma of Education Support
Education worker	Certificate IV in Education Support
Employment consultant	Certificate IV in Employment Services
Employment consultant – case manager	Certificate IV in Employment Services
Employment consultant – employer marketing and liaison	Certificate IV in Employment Services
Employment consultant – job placement	Certificate IV in Employment Services
Employment consultant – training	Certificate IV in Employment Services
Employment consultant in training	Certificate III in Employment Services
Employment coordinator (disability)	Certificate IV in Disability
Employment services administrative support	Certificate III in Employment Services
Employment services program manager	Diploma of Employment Services
Employment services receptionist	Certificate III in Employment Services
Employment services site/branch manager	Diploma of Employment Services
Employment services team leader	Diploma of Employment Services
Entry level case worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care) Certificate IV in Child, Youth and Family Intervention (Child protection) Certificate IV in Child, Youth and Family Intervention (Family support)
Executive director	Vocational Graduate Diploma of Community Sector Management
Executive officer	Vocational Graduate Diploma of Community Sector Management
Executive officer (community housing organisation – reporting directly to board of directors)	Diploma of Social Housing

Occupational title	Qualification
Executive officer (small organisation)	Certificate IV in Social Housing
Family and child mediator	Vocational Graduate Diploma of Family Dispute Resolution
Family and couples mediator	Vocational Graduate Diploma of Family Dispute Resolution
Family assessment worker	Diploma of Family Intake and Support Work
Family celebrant	Certificate IV in Celebrancy
Family counsellor	Vocational Graduate Diploma of Relationship Counselling
Family day care worker	Certificate III in Children's Services
Family law mediator	Vocational Graduate Diploma of Family Dispute Resolution
Family law mediator	Vocational Graduate Diploma of Family Dispute Resolution
Family relationship counsellor	Vocational Graduate Diploma of Relationship Counselling
Family relationship support worker	Certificate IV in Relationship Education
Family relationship worker	Certificate IV in Relationship Education
Family relationships mediator	Vocational Graduate Diploma of Family Dispute Resolution
Family relationships mediator	Vocational Graduate Diploma of Family Dispute Resolution
Family relationships support worker	Diploma of Relationship Education
Family skills worker	Certificate IV in Relationship Education
Family support worker	Certificate III in Disability
Family support worker	Certificate IV in Alcohol and Other Drugs
Family support worker	Certificate IV in Community Services Work
Family support worker	Diploma of Community Services Work
Family support worker	Diploma of Family Intake and Support Work
Family support worker	Certificate IV in Relationship Education
Family support worker	Diploma of Relationship Education
Family support worker / protection planner	Diploma of Child, Youth and Family Intervention
Family support/prevention worker	Certificate IV in Child, Youth and Family Intervention (Family support)
Family/parent educator	Diploma of Relationship Education
Family/parent facilitator	Diploma of Relationship Education
Fathers worker	Certificate IV in Relationship Education
Fathers worker	Diploma of Relationship Education
Field officer	Certificate III in Aged Care
Field officer	Certificate III in Disability
Financial counsellor	Diploma of Community Services (Financial counselling)
Food services deliverer	Certificate III in Home and Community Care

Occupational title	Qualification
Foster parent/carer	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)
Funeral celebrant	Certificate IV in Celebrancy
Gardener/grounds person	Certificate II in Community Services
Gay and lesbian help line counsellor	Certificate III in Telephone Counselling Skills
Gay and lesbian help line telephone counsellor	Certificate IV in Telephone Counselling Skills
General manager	Vocational Graduate Diploma of Community Sector Management
Group coordinator	Diploma of Children's Services (Outside school hours care)
Group facilitator / coordinator	Diploma of Community Services Work
Group leader	Diploma of Children's Services (Outside school hours care)
Group worker	Certificate IV in Relationship Education
Group/team coordinator/leader (children's services)	Diploma of Children's Services (Early childhood education and care)
Health education officer	Certificate IV in Community Services Work
Home based care worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)
Home care assistant	Certificate III in Aged Care
Home care assistant	Certificate III in Disability
Home care worker	Certificate III in Home and Community Care
Home helper	Certificate II in Community Services
Home maintenance worker	Certificate III in Home and Community Care
Home tutor	Certificate III in Education Support
Home tutor	Certificate IV in Education Support
Homeland teaching assistant	Certificate III in Education Support
Homeland teaching assistant	Certificate IV in Education Support
Homeland teaching assistant	Diploma of Education Support
Hostel supervisor	Certificate IV in Aged Care
House supervisor	Advanced Diploma of Disability
Housekeeping assistant	Certificate II in Community Services
Housing assistant	Certificate III in Social Housing
Housing manager	Certificate IV in Social Housing
Housing manager (reporting to executive officer)	Certificate IV in Social Housing
Housing manager (reports directly to board of directors)	Diploma of Social Housing
Housing manager (small-medium size organisation – reports directly to board of directors)	Certificate IV in Social Housing
Housing services officer	Certificate IV in Social Housing
Housing support worker	Certificate IV in Social Housing

Occupational title	Qualification
Housing worker – intensive tenancy worker	Certificate IV in Social Housing
Human resources manager	Certificate IV in Pastoral Care
In home respite worker	Certificate III in Aged Care
Inclusion support facilitator	Advanced Diploma of Children's Services
Inclusion supports facilitator	Diploma of Education Support
Indigenous connection worker	Certificate IV in Mediation
Indigenous family consultant	Certificate IV in Mediation
Indigenous family facilitator	Vocational Graduate Diploma of Family Dispute Resolution
Indigenous family facilitator	Vocational Graduate Diploma of Family Dispute Resolution
Indigenous housing officer	Certificate IV in Social Housing
Indigenous language and culture teaching assistant	Certificate III in Education Support
Indigenous language and culture teaching assistant	Certificate IV in Education Support
Indigenous youth worker	Certificate III in Community Services Work
Indigenous youth worker	Certificate IV in Youth Work
Information and referral worker	Diploma of Family Intake and Support Work
Information worker	Certificate IV in Community Services Advocacy
Information worker	Certificate IV in Community Services (Information, advice and referral)
In-home respite care	Certificate IV in Home and Community Care
In-home respite care worker	Certificate III in Disability
In-home respite giver	Certificate III in Home and Community Care
Intake and referral worker (Aboriginal)	Certificate III in Community Services Work
Job coordinator	Certificate IV in Disability
Job search training consultant	Certificate IV in Employment Services
Juvenile justice coordinator	Diploma of Youth Justice
Juvenile justice court officer	Certificate III in Community Services Work
Juvenile justice officer	Certificate III in Community Services Work
Juvenile justice officer	Certificate IV in Youth Justice
Juvenile justice officer	Diploma of Youth Justice
Juvenile justice officer (community)	Certificate III in Community Services Work
Language worker	Certificate III in Education Support
Language worker	Certificate IV in Education Support
Laundry assistant	Certificate II in Community Services
Leisure officer	Certificate IV in Leisure and Health

Occupational title	Qualification
Leisure services coordinator / manager	Diploma of Leisure and Health
Lifeline telephone counsellor	Certificate IV in Telephone Counselling Skills
Lifestyle support officer	Certificate IV in Disability
Literacy worker	Certificate III in Education Support
Literacy worker	Certificate IV in Education Support
Local area coordinator	Certificate IV in Disability
Local area coordinator	Diploma of Disability
Local support coordinator	Diploma of Disability
Loss and grief celebrant	Certificate IV in Celebrancy
Manager	Diploma of Disability
Manager (large service with multiple staff and programs)	Vocational Graduate Diploma of Community Sector Management
Manager (small agency/service)	Advanced Diploma of Community Sector Management
Manager of an ADR service	Vocational Graduate Diploma of Family Dispute Resolution
Manager of volunteers	Diploma of Community Services Coordination
Manager, volunteers	Certificate IV in Volunteer Program Coordination
Marketing coordinator	Certificate IV in Disability
Marriage and family educator	Certificate IV in Relationship Education
Marriage and family educator	Diploma of Relationship Education
Marriage celebrant	Certificate IV in Celebrancy
Marriage counsellor	Vocational Graduate Diploma of Relationship Counselling
Mediation case worker	Certificate IV in Mediation
Mediation worker	Certificate IV in Mediation
Mediator	Certificate IV in Mediation
Men's help line telephone counsellor	Certificate III in Telephone Counselling Skills
Men's help line telephone counsellor	Certificate IV in Telephone Counselling Skills
Men's service officer	Certificate IV in Relationship Education
Men's service officer	Diploma of Relationship Education
Mental health community worker	Diploma of Community Services (Mental health)
Mental health community worker	Diploma of Community Services (Alcohol, other drugs and mental health)
Mental health outreach worker	Certificate IV in Mental Health
Mental health outreach worker	Diploma of Community Services (Mental health)
Mental health outreach worker	Diploma of Community Services (Alcohol, other drugs and mental health)
Mental health rehabilitation support worker	Certificate IV in Mental Health

Occupational title	Qualification
Mental health rehabilitation support worker	Diploma of Community Services (Mental health)
Mental health rehabilitation support worker	Diploma of Community Services (Alcohol, other drugs and mental health)
Mental health support worker	Certificate IV in Mental Health
Mental health support worker	Diploma of Community Services (Mental health)
Mental health support worker	Diploma of Community Services (Alcohol, other drugs and mental health)
Mentors	Certificate IV in Youth Justice
Mobile assistant	Certificate III in Children's Services
Mobile assistant	Certificate IV in Children's Services (Outside school hours care)
Nanny	Certificate III in Children's Services
Neighbourhood centre coordinator	Certificate IV in Community Development
Neighbourhood centre manager	Certificate IV in Community Development
Neighbourhood centre manager	Diploma of Community Development
Neighbourhood centre worker	Certificate III in Community Services Work
Neighbourhood centre worker	Certificate IV in Community Development
Neighbourhood centre worker	Certificate IV in Relationship Education
Neighbourhood renewal workers	Certificate III in Social Housing
Night/community patrol workers	Certificate II in Community Services
Non-residential case worker/team leader	Diploma of Child, Youth and Family Intervention
Nursing assistant	Certificate III in Aged Care
Nursing assistant	Certificate III in Disability
OSHC assistant	Certificate IV in Children's Services (Outside school hours care)
Out of home care provider	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)
Outcomes manager	Diploma of Community Development
Outreach officer	Certificate IV in Community Services Work
Outreach support worker	Certificate IV in Social Housing
Outreach worker	Certificate IV in Alcohol and Other Drugs
Outside school hours care assistant	Certificate III in Children's Services
Outside school hours care coordinator	Diploma of Children's Services (Outside school hours care)
Outside school hours care supervisor / coordinator	Certificate IV in Children's Services (Outside school hours care)
Outside school hours care worker	Diploma of Children's Services (Outside school hours care)

Occupational title	Qualification
Para-legal workers	Certificate IV in Community Services Advocacy
Parent educator	Certificate IV in Relationship Education
Pastoral care counsellor	Diploma of Community Services Work
Pastoral care manager	Diploma of Community Services Work
Pastoral care worker	Certificate IV in Pastoral Care
Personal adviser	Certificate IV in Community Services (Information, advice and referral)
Personal care assistant	Certificate II in Community Services
Personal care assistant	Certificate III in Aged Care
Personal care assistant	Certificate III in Home and Community Care
Personal care assistant	Certificate III in Disability
Personal care giver	Certificate III in Aged Care
Personal care giver	Certificate III in Home and Community Care
Personal care giver	Certificate III in Disability
Personal care worker	Certificate III in Aged Care
Personal care worker	Certificate IV in Aged Care
Personal care worker	Certificate III in Home and Community Care
Personal care worker	Certificate IV in Home and Community Care
Personal care worker	Certificate III in Disability
Phone advice worker	Certificate IV in Community Services Advocacy
Planned activity assistant	Certificate III in Home and Community Care
Play leader	Certificate IV in Children's Services (Outside school hours care)
Playgroup supervisor	Certificate III in Children's Services
Policy worker, social housing	Diploma of Social Housing
Problem gambling worker	Diploma of Counselling
Program area manager	Advanced Diploma of Community Sector Management
Program coordinator – social programs	Certificate IV in Aged Care
Program coordinator or manager	Diploma of Community Services Work
Program development worker	Certificate IV in Relationship Education
Program leader	Certificate IV in Children's Services (Outside school hours care)
Program leader	Diploma of Children's Services (Outside school hours care)
Program leader (children's services)	Diploma of Children's Services (Early childhood education and care)
Program manager	Diploma of Youth Work
Program officer	Certificate IV in Social Housing
Program or service manager	Diploma of Community Services Coordination

Occupational title	Qualification
Program support worker	Diploma of Children's Contact Services Work
Program/service coordinator	Diploma of Disability
Project manager	Diploma of Community Development
Project manager	Advanced Diploma of Community Sector Management
Project officer (life enhancement team)	Certificate IV in Disability
Project officers	Diploma of Social Housing
Project worker	Certificate IV in Community Development
Property worker	Certificate IV in Social Housing
Property/asset manager (specialist)	Diploma of Social Housing
Protective case worker	Diploma of Child, Youth and Family Intervention
Provision of emergency relief	Certificate II in Community Services
Psycho-educational trainer	Advanced Diploma of Disability
Psycho-social trainer	Advanced Diploma of Disability
Reception/front desk staff	Certificate II in Community Services
Recreation activities officer	Certificate IV in Leisure and Health
Recreation assistant	Certificate III in Children's Services
Recreation assistant	Certificate IV in Children's Services (Outside school hours care)
Recreation leader	Certificate IV in Children's Services (Outside school hours care)
Recreational activities officer (weekend)	Certificate III in Community Services Work
Recreational activities officer coordinator	Diploma of Leisure and Health
Recreational youth activities worker	Certificate IV in Youth Work
Referrals manager	Certificate IV in Community Services (Information, advice and referral)
Relationship educator	Diploma of Relationship Education
Relationship, marriage and/or family educator	Certificate IV in Relationship Education
Residential aide	Certificate III in Disability
Residential care officer	Certificate III in Disability
Residential care officer	Certificate IV in Disability
Residential care support worker	Certificate III in Disability
Residential care worker	Certificate IV in Child, Youth and Family Intervention (Residential and out of home care)
Residential care worker	Diploma of Child, Youth and Family Intervention
Residential care worker	Certificate IV in Youth Work
Residential support worker	Certificate III in Community Services Work
Rural financial counsellor	Diploma of Community Services (Financial counselling)



Occupational title	Qualification
School support officer (working with children with disabilities)	Certificate III in Disability
Section supervisor	Diploma of Youth Justice
Secure environment worker	Certificate IV in Youth Justice
Senior case manager	Diploma of Employment Services
Senior case worker	Diploma of Youth Work
Senior client service officers – generalist	Diploma of Social Housing
Senior client service officers – specialist	Diploma of Social Housing
Senior client services officer – general	Certificate IV in Social Housing
Senior community care worker	Certificate IV in Home and Community Care
Senior disability worker	Diploma of Disability
Senior employment consultant	Diploma of Employment Services
Senior financial counsellor	Diploma of Community Services (Financial counselling)
Senior housing officer/manager	Diploma of Social Housing
Senior personal care assistant	Certificate IV in Disability
Senior play leader	Certificate IV in Children's Services (Outside school hours care)
Senior youth justice officer	Diploma of Youth Justice
Senior youth officer / chaplain	Diploma of Community Services Work
Senior youth worker	Diploma of Youth Work
Separations counsellor	Vocational Graduate Diploma of Relationship Counselling
Service coordinator	Certificate IV in Home and Community Care
Service coordinator	Advanced Diploma of Disability
Service director	Diploma of Children's Services (Outside school hours care)
Service director	Advanced Diploma of Children's Services
Service director	Vocational Graduate Diploma of Community Sector Management
Service manager	Diploma of Children's Services (Outside school hours care)
Service or program coordinator	Diploma of Community Services Coordination
Sessional contact worker	Certificate IV in Children's Contact Services Work
Sessional supervisor	Diploma of Children's Contact Services Work
Settlement worker	Diploma of Community Development
Shift supervisor	Diploma of Youth Justice
Shift team leader	Diploma of Youth Justice
Social educator	Certificate IV in Disability
Social trainer	Certificate IV in Disability
Social welfare worker	Diploma of Community Services Work

Occupational title	Qualification
Social worker	Vocational Graduate Certificate in Community Services Practice (Statutory child protection)
Specialist mediation worker	Certificate IV in Mediation
Supervisor	Certificate IV in Disability
Supervisor	Advanced Diploma of Disability
Supervisor	Diploma of Community Services Coordination
Support facilitator	Diploma of Disability
Support facilitator	Diploma of Community Services Work
Support worker	Certificate II in Community Services
Support worker	Certificate III in Community Services Work
Support worker	Certificate III in Aged Care
Support worker	Certificate IV in Aged Care
Support worker	Certificate III in Home and Community Care
Support worker	Certificate IV in Home and Community Care
Support worker	Certificate III in Disability
Support worker	Certificate IV in Alcohol and Other Drugs
Support worker	Certificate IV in Community Services Work
Support worker (children with disabilities)	Certificate III in Education Support
Support worker (children with disabilities)	Certificate IV in Education Support
Support worker (children with disabilities)	Diploma of Education Support
Support worker (specialist)	Diploma of Social Housing
Support worker residential	Certificate IV in Youth Work
Supported housing worker	Certificate IV in Social Housing
Teacher aide	Certificate III in Education Support
Teacher aide	Certificate IV in Education Support
Teacher aide	Diploma of Education Support
Teacher assistant	Certificate III in Education Support
Teacher assistant	Certificate IV in Education Support
Teacher assistant	Diploma of Education Support
Team leader	Advanced Diploma of Disability
Team leader	Certificate IV in Children's Services (Outside school hours care)
Team leader	Diploma of Children's Services (Outside school hours care)
Team leader	Diploma of Community Services Coordination
Team leader, social housing	Diploma of Social Housing
Team supervisor	Diploma of Children's Contact Services Work

Occupational title	Qualification
Telephone counsellor	Certificate III in Telephone Counselling Skills
Telephone counsellor	Certificate IV in Telephone Counselling Skills
Tenancy advice manager	Diploma of Social Housing
Tenancy worker	Certificate IV in Social Housing
Tenant administration worker	Certificate III in Social Housing
Tenant advice and advocacy service coordinator	Certificate IV in Community Services Advocacy
Tenant advice and advocacy worker	Certificate IV in Community Services Advocacy
Tenants	Certificate III in Social Housing
Tenants working in a range of areas	Certificate III in Community Services Work
Therapeutic worker	Diploma of Child, Youth and Family Intervention
Training and placement officer	Certificate IV in Employment Services
Training manager, social housing	Diploma of Social Housing
Transport coordinator	Certificate IV in Home and Community Care
Transport support worker	Certificate III in Home and Community Care
Unit coordinator / manager	Certificate IV in Youth Justice
Unit coordinator / manager / leader	Diploma of Youth Justice
Unit manager	Advanced Diploma of Disability
Unit manager	Diploma of Community Services Coordination
Vacation care coordinator	Diploma of Children's Services (Outside school hours care)
Vacation care supervisor	Certificate IV in Children's Services (Outside school hours care)
Visits coordinator	Certificate IV in Youth Justice
Volunteer program manager	Advanced Diploma of Community Sector Management
Volunteer tenant manager	Certificate III in Social Housing
Welfare rights worker	Certificate IV in Community Services Advocacy
Welfare support worker	Certificate IV in Community Services Work
Welfare worker	Certificate IV in Community Services Work
Welfare worker	Diploma of Community Services Work
Workers in peak organisations	Certificate IV in Community Services Advocacy
Workplace chaplain	Certificate IV in Pastoral Care
Youth alcohol and other drugs worker	Certificate IV in Youth Work
Youth and family resource officer	Certificate IV in Youth Work
Youth and family service worker	Certificate IV in Youth Work
Youth case worker	Certificate IV in Youth Work

Occupational title	Qualification
Youth case worker (community health service setting – non residential)	Certificate III in Community Services Work
Youth help line counsellor	Certificate IV in Telephone Counselling Skills
Youth help line telephone counsellor	Certificate III in Telephone Counselling Skills
Youth housing support worker	Certificate III in Community Services Work
Youth housing support worker	Certificate IV in Youth Work
Youth justice area manager	Diploma of Youth Justice
Youth justice officer	Certificate IV in Youth Justice
Youth residential worker	Certificate IV in Youth Justice
Youth support case worker	Diploma of Child, Youth and Family Intervention
Youth work team leader	Diploma of Youth Work
Youth worker	Certificate III in Community Services Work
Youth worker	Certificate IV in Youth Work
Youth worker juvenile justice	Certificate IV in Youth Justice