

## What will the Victorian workforce that provides supports and services for people with a disability look like in 2020?

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The *Workforce Gap Analysis Project* was identified as critical by industry stakeholders including people with a disability, peak bodies, training organisations, unions and service providers. It will inform future workforce development for services and supports for people with a disability by identifying the current workforce (2010), desired future workforce (2020) and providing an analysis of the gaps.

Precision Consultancy has been engaged by the Department of Human Services to undertake this work. Consultation with the sector will occur between August 2010 and October 2010. The project will be completed in March 2011.

### Project Focus

The project includes identifying the current workforce that provides supports and services for people with a disability in department managed and community service organisations. Worker roles in the project include:

- direct support
- allied health
- management and supervision
- planning and case management roles.

### Key Questions – by 2020:

1. What are the key factors that will shape the future of work in this area over the next ten years?
2. How do you think expectations of people with a disability will change about the workforce?
3. What skills will the workforce need to respond to changing client needs and future service models?
4. What impact will technology have on the workforce?
5. What other factors should be considered in relation to people with a disability and workers who are:
  - Indigenous;
  - Reside in regional and rural Victoria; or
  - From culturally and linguistically diverse backgrounds?

**If you have ideas about any or all of the above questions, please tell us what you think by 31 October 2010. You can:**

- Provide a written submission (it can be as formal or informal as you wish) to:  
**Ms Rosalie Flynn, Precision Consultancy, Suite 2 / level 5, 167-169 Queen St, Melbourne, 3000**
- Email Rosalie Flynn at: [rosalie@precisionconsultancy.com.au](mailto:rosalie@precisionconsultancy.com.au)
- Phone Rosalie Flynn on: **(03) 9606-0118 (use the National Relay Service 13 36 77 if required)**
- Comment on the project's wiki at: <http://futureworkforce.wikispaces.com/> The wiki will enable you to leave your comments and read what others have to say (click on the discussion tab)

**We would be very interested to hear your thoughts, especially views from people with a disability, employees and employers.**